



I Cancellation policy

Notification of cancellation must be sent in writing to the Organizing Secretariat.

Name changes in hotel reservations notified in writing before 20 July 2012 can be made free of charge.

Any name changes on or after 20 July 2012 will be subject to an administrative fee of 20 Euro.

In case of special needs (extras, earlier/later check in/out, different room type, non-smoking, bed type etc), please contact directly the Organizing Secretariat for checking availability and extra costs.

All amounts will be reimbursed after the congress.

- For cancellations received before 15 April 2012, 20% of the total amount will be charged
- For cancellations received after 15 April 2012 until 15 May 2012, 40% of the total amount will be charged
- For cancellations received after 15 May until 10 July 2012, 60% of the total amount will be charged
- For cancellations received after 10 July 2012 or no shows, the full stay will be charged

In case of one-night stay, the total amount will be charged.

Should you need any information, please advise the congress organizers by e-mail to the below given contact details:



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